

# Illegal Dumping

## Frequently Asked Questions for San José Businesses



Environmental Services

What is illegal dumping?	Illegal dumping is the unlawful disposal of solid waste, resulting in blight and negative environmental and public health effects.
How do I clean up dumping on my private property?	If illegal dumping occurs on private property, call Republic Services at (408) 432-1234 to order an extra pickup and request assistance to prevent future dumping. To preserve public health and safety, businesses must ensure that waste does not accumulate on their properties (San José Municipal Code 9.10.540).
How can businesses submit photo or video evidence of illegal dumping?	Evidence of illegal dumpers (photos, videos, license plates, correspondence or an eye witness account) can be sent to: <a href="mailto:reportdumpers@sanjoseca.gov">reportdumpers@sanjoseca.gov</a> . This will help the enforcement team identify dumpers and issue citations.
What steps can I take to prevent illegal dumping on my property?	<ul style="list-style-type: none"><li>• Store bins inside or within an outdoor enclosure.</li><li>• Keep bins out of sight and only pull them out for service.</li><li>• Keep the area around your bins clean. Debris on the ground attracts more dumping.</li><li>• Use locks on bins and outdoor enclosures.</li><li>• Install cameras and motion-activated lighting.</li><li>• Post “No Dumping” and “Cameras in Use” signs.</li></ul>
Are citations or fines given to illegal dumpers?	Illegal dumping is a crime in San José. Fines: <ul style="list-style-type: none"><li>• First offense: \$2,500</li><li>• Second offense: \$5,000</li><li>• Third and subsequent offenses: \$10,000</li><li>•</li></ul>
How can I report illegal dumping <i>in progress</i> ?	If you are witnessing dumping in progress, please call the police non-emergency line at (408) 277-8900.

<p>How can businesses report illegal dumping on public spaces like streets and sidewalks?</p>	<p>Call (408) 535-3500 or use the My San Jose app to report illegal dumping. The City's RAPID (Removing and Preventing Illegal Dumping) team will deploy to clean up the area within a few business days.</p>
<p>What if the dumping occurs on private property? Can RAPID pick it up? (Example: Dumping in a business' parking lot or dumpster.)</p>	<p>No, RAPID only cleans up illegal dumping on public property.</p>
<p>What does the City do to clean up/prevent dumping?</p>	<ul style="list-style-type: none"><li>• In public spaces:<ul style="list-style-type: none"><li>○ Installation of barricades</li><li>○ Surveillance cameras</li><li>○ Partnership with neighbors</li><li>○ RAPID Team cleans up illegally dumped materials</li></ul></li><li>• Enforcement</li><li>• Increased fines up to \$10,000 for illegally dumped materials</li></ul>